

Be Nurtured By Nature.

While the world copes with the Coronavirus, find ways to stay healthy, physically, mentally and emotionally. Nature is a great place to relax and find peace. If you want to get on the ocean, Pacifica is here to help.



November 20, 2020 update: Masks are now mandatory while in all public indoor spaces.

Dr. Bonnie Henry, BC's Provincial Health Officer, has recommended that people stay healthy and get exercise outdoors in a safe way. She has said: "As individuals, I encourage you to get outside. There are things you can do even if we're doing social distancing. These are the things you want to do as a small group, as a family together and maintain your distance from others while you're outside." (Spring, 2020)

At Pacifica Paddle Sports, we are committed to helping you do these things in a safe way.

Here's how it works:

Reservations & Payment

[Reserve on-line](#) for our locations in Brentwood Bay or Swartz Bay. Or call us to make a reservation. The reservation confirmation email has links to our fill able online waiver that doesn't need to be printed. No need to come into the office to complete this paper work. You can pay online when you reserve, so the usual office procedure here can be done completely online. If you are not comfortable with this, you can use our card machine which we clean after every customer.

Upon Arrival at the shop:

- **Wear a mask in our shop and dock. (Employees also wear masks)**
- **Please use the hand sanitizer at the front desk**
- **We limit our shop to 2 groups inside at a time**
- **If members of your group have already signed the online waiver, ask them to stay outside, and only have one person come into the shop**

Front Desk Procedures

At the front desk, we have ensured adequate distancing between customers and employees, and we keep doors and windows open (weather permitting), to increase air flow through this indoor space. There is hand sanitizer at the desk, and we wipe down the payment terminal and each pen that is used by customers. We will store basic gear for customers, but we offer baskets for guests to drop their belongings into, so we don't have to touch anything except the basket. There is a sink in the front desk area, as well as a second sink in the bathroom, if people want to wash their hands.

Getting ready to go.

We will maintain our distance while giving you instructions on how to correctly adjust your PFD and the foot pegs in the kayaks. We have a long dock, and have signage throughout the area to remind customers of social distancing. We encourage all customers to stay 6 feet apart from other groups, and when we're fitting people in boats, we keep a space between groups as well. When customers return, we ask everyone to put their gear in a cleaning pile on the side. Our staff are cleaning and disinfecting our boats, paddles, PFD's and other equipment between each use.

Getting on the water.

Our dock is a ramp into the water. We stand at the nose of the boat (**a safe distance away from you**) and slide you gently onto the water.

Stay Healthy, Stay Safe, Be Nurtured by Nature